

# Our Commitment to Quality and the Environment

In today's global economy, quality remains the #1 key to success. At Penn United Technologies, quality has become our way of life. From our ISO 9001 certification to our [apprenticeship program and training of quality personnel](#), our commitment to quality remains the highest priority. We continually strive for new and better ways of meeting our customer's ever-growing demands for [quality products](#).

Investment begins with [hiring quality-minded employees](#). From there, we continue to educate each employee throughout their career at Penn United. Teaching the basics of quality systems through the use of tools such as SPC, GD&T, and LEAN Manufacturing, gives our employees a greater understanding of how to meet your rising expectations and your goals for quality. Additionally, our continuous improvement program gives our employees the opportunity to suggest improvements that will benefit not only Penn United but our customers as well.

While training is critical, so is the need for the latest inspection equipment. With over 8,000 pieces of calibrated equipment meeting the requirements of ISO 17025, all of our products are inspected to the highest precision with exceptional accuracy. Working with customers to set up PFMEA's, control plans, and a fully-computerized documentation system, each process is customized and designed for success. We are proactive to address your out-of-control conditions and will work with you on products needing innovative solutions.

Our certifications, registrations and compliances include:

- ISO9001 Certified
- ITAR Registered
- GIDEP Registered
- FDA Registered
- Qualification and Certification of NDT personnel in accordance with ASNT Practice SNT-TC-1A.
- LPI process and procedure in accordance with ASTM E165
- BS6920 : 2014 - Water Regulations Advisory Scheme (WRAS) Approved Material - PUC-SC15

Please take the time to review our [quality manual](#). Being registered to [ISO9001](#) encompasses many other quality program standards. At Penn United, quality is not a function for a few—it is and will continue to be the way of life for every Penn United employee.